Effective September 4, 2019, Yavapai County Development Services implemented new permitting software known as Citizenserve.

Creation of a user profile is required to apply for permits, schedule inspections and access septic and/or building permits.

To begin, visit <u>www.citizenserve.com/yavapaicounty</u>

Click on the "My Account" tab highlighted in yellow with the red arrow.

Yavapai County, AZ home				1	
	Home	Services	Search	My Account	Contact

WELCOME TO OUR ONLINE PORTAL

As of July 1, 2019, Yavapai County has adopted the 2018 Building Codes. To view our Building Code Ordinance and Amendments, CLICK HERE →

To view the adopted Planning and Zoning Ordinance, CLICK HERE →

Online Services

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PERMITTING

Learn when you need a permit, find out what you need to apply, apply online, check the application status, and schedule inspections.
DO I NEED A PERMIT? →
SUBMITTAL REQUIREMENTS →
APPLY ONLINE →
SEARCH FOR A PERMIT →

Complaints



The LOGIN page appears and gives the user the option of logging in with an existing account or creating a new account under the "New to our Portal?" option.

X Yavapai County, AZ ho	me	Home	Services	Search	My Account	Contact	
		Н	LOG	IN Junt / Login			
lf you are	logging in with a recovered usernan Complaints may be filed and	ne sent onymou	to an emai passw sly on the	il already ord. next page	on file with us after clicking	s, use the same username text for yo g register now below.	our
Already ha	ive an account?				New to c	our Portal?	
User Name:	1				If this is your first quick, click the li	t time using our portal you'll need to register first. Regis nk below to get started.	tering is
Password:	Remember my username and password FORGOT YOUR USERNAME → FORGOT YOUR PASSWORD →				REGISTER NOW -	•	

If you select to create a new account, you will have the option to select Registration Type. Most people will select "Citizen." Then fill in the contact information boxes including name, email and address.

If you recieve a message asking if you've forgotten your username and you continue creating a NEW log in, you will not be able to view your existing permits or schedule inspections. You will only be able to apply for new permits.

	indicates a required field	
Registration Type:	Citizen	~
Email:		
Confirm Email:		
First Name:		
Last Name:		
Home Address:		
City, State, Zip:		
Business Name:		
Mailing Address:		
City, State, Zip:		
	at least one phone number is required	
Home Phone:		
Cell Phone:		
Work Phone:		
Fax:		

All fields with a red line next to them are required. Click the "SUBMIT" button at the bottom of the page.

User Name:	
Password:	
Confirm Password:	

SUBMIT

Once the account is created, the user can search for permit copies.

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Complaints



After clicking on "SEARCH FOR A PERMIT," the user has the option to use a permit number, parcel number or street address. Choose your preferred search method and click "SUBMIT."

		Q SEARCH Home / Search		
Select a file type below, then en	er various criteria to search for files in our system.			
	indicates a required field			
File Type:	Permits/Applications		~	
Address:	1			0
Parcel #:				
Permit Type:			~	
Permit Status:			~	
Permit #:				
Permits Issued After:		0		
	SUBMIT			

The screen below comes up after entering the preferred search method. Now look under "Permit Type" (see RED circle) to find the permit you want to review. Then click on the corresponding "Permit #" in blue circle.

	Permit #	Address	Permit Type	Sub Type	Status	Issue Date	Work Description
	P62015002655	4410 E CLIFFSIDE TRL	Flood Control Permit	Flood Status Hazard Report Request	Issued	06/16/2015	THIS PARCEL IS NOT IMPACTED BY A FEMA OR DISTRICT-REGULATED SPECIAL FLOOD HAZARD AREA; HOWEVER, THERE IS A WASH SYSTEM WITH A DRAINAGE AREA OF LESS THAN 80 ACRES. MAINTAIN HISTORIC DRAINAGE PATTERNS,
	P12005006233	4410 E CLIFFSIDE TRL	Residential Building Permit Application	Attached Addition, Remodel or Alteration	Closed	12/14/2005	28 X28 WORKSHOP/CARPORT WITH 15FT X 4-6FT WALL/GATE ATTACHING EXISTING SFR PERMIT SCANNED
	P62005008116	410 E CLIFFSIDE TRL	Flood Control Permit	Flood Status Hazard Report Request	Issued	06/27/2005	PARCEL IS IMPACTED BY A WASH SYSTEM WITH DRAINAGE LESS THAN 80 ACRE, MAINTAIN HISTORIC DRAINAGE PATTERNS, RECOMMEND CONSULT A CIVIL ENGINEER FOR ANY FILL OR ALTERATION IOF WASH SYSTEM.
	17204	4410 E CLIFFSIDE TRL	Waste Water Systems	Septic System	Under Review	04/24/1981	405-06-154A PERMIT SCANNED
1	NTO19-000018	4410 E CLIFFSIDE TRL	Notice of Transfer of Ownership	Residential Property	Under Review		405-06-154A NOTICE OF TRANSFER

For example, click on the waste water system permit 17204

That takes you to the VIEW PERMIT screen below. Click on Documents (in RED circle) to view the permit.

VIEW PERMIT

Home / Services / Permits/Applications / View Permit

Permit #:	17204
Permit Type:	Waste Water Systems
Sub Type:	Septic System
Issue Date:	04/24/1981
CONTACTS Installer: Designing Engineer: Designer:	
Architect:	
PROPERTY/PROJECT DES	CRIPTION
Permit is for:	New System
Type of Use: Facility Owner/Contact Person: Latitude and Longitude of	Residential

Then click on the permit under File Name to view the permit. That brings up the permit on the screen.



Home / Services / Permits/Applications / View Permit

06/19/19	h	mage	P0000406419.pdf	Converted Image			
Date	Т	уре	File Name	Description			
Permit	Reviews	Documents	Inspections				
Description:	405-06-154A	PERMIT SCAN	NED				
Address: 44	10 E CLIFFSI	DE TRL 💡					
Status: Unde	Status: Under Review						
Project #: 17	Project #: 17204						
Permit #: 172	204						